



Online Return Request Form
(For orders placed via uk.tempur.com only)

To: TEMPUR UK Ltd

I hereby give notice that I withdraw from my contract of sale for order number:

received on Day Month Year

In doing so I wish to:

(Please tick an option)

- Cancel/return all items on this order
- **or** -
 Cancel/return selected items from my order

So we know what to expect, please state the quantities you are sending back:

Large items

(Please state the quantity you wish to return)

Mattress Topper 7 Bed/Headboard

Small items

(Please state the quantity you wish to return)

Pillow Topper 3.5 Accessories Bedding



Please confirm your return shipping method:

- I am returning **at least one large item** such as a mattress, bed, headboard or Topper 7 and request you contact me to arrange uplift of my order. **I understand this service incurs a charge of £72.**
- I am returning **one or more small items** and will send them back via **FREEPOST** to TEMPUR UK Ltd. Please email or post me a return number and address label which I will attach to my parcel before posting.
- I will make my own arrangements at my own expense to return my order to you within 14 calendar days of this notification.

Please fill in the details below:

Email:	<input type="text"/>
First name:	<input type="text"/>
Last name:	<input type="text"/>
House number / name:	<input type="text"/>
Address 1	<input type="text"/>
Address 2	<input type="text"/>
Town / City:	<input type="text"/>
County:	<input type="text"/>
Post Code:	<input type="text"/>
Country:	<input type="text"/>
Daytime telephone:	<input type="text"/>



Your Signature:

IMPORTANT : If you have opted to send items back by either method 2 - FREEPOST, or method 3 - at your own expense, please wait for us to authorise your request first. We need to provide you with a unique reference number before you dispatch your unwanted items.

Remember to complete **all** sections and **sign** where indicated before returning to this address:

Customer Services
TEMPUR UK Ltd
Tempur House
Caxton Point
Printing House Lane
Hayes
Middlesex
UB3 1AP

Please ensure you obtain proof of posting in the event of our non-receipt of this document.